LYNCHBURG FIRE & EMS DEPARTMENT Standard of Response Cover

Table of Contents

| CHAPTER 1 | Introduction | |
|-----------|---|-------|
| CHAPTER 2 | Community Baselines | |
| | Community Overview | |
| | Governance Model of the Authority Having Jurisdiction | 2.2 |
| CHAPTER 3 | Standards Goals and Objectives | |
| | Introduction | |
| | Vision, Purpose, and Values | 3.1 |
| | Current Levels of Service | |
| | Service Delivery Goals | 3.7 |
| CHAPTER 4 | Risk Assessment | |
| | Introduction | |
| | Risk-Based Response Matrix | |
| | Building (Occupancy) Risk | 4.4 |
| | Service Area Factors | 4.7 |
| | Type of Calls to Which the Department Responds | 4.12 |
| | General Risk Evaluation | |
| | Probability | 4.25 |
| | EMS Risk Assessment | 4.25 |
| | Types and Frequency of Calls | 4.26 |
| | Fire Incidents | |
| | Automatic Fire Alarms | |
| | EMS Incidents | - |
| | Hazardous Materials Incidents | - |
| | Technical Rescue Incidents | |
| | Miscellaneous Calls | |
| | Mutual and Automatic Aid Incidents | |
| | Community Expectations | |
| | Summary | |
| | Summary | 4.00 |
| CHAPTER 5 | Critical Task Capability Introduction | F 4 |
| | | • • • |
| | NFPA 1710 | |
| | Time Points and Intervals – The Cascade of Events | |
| | Time Methodology Description | 5.6 |

| | Observations on Time Components | 5.8 |
|-------------|--|------|
| | Exception Reporting | 5.10 |
| | Response Performance Analysis | 5.11 |
| | The Relationship Between Fire Behavior and Response Time | |
| | Dynamics of Fire Growth | 5.12 |
| | EMS Time Benchmarks and Expectations | 5.16 |
| | On-Scene Operations | |
| | Establishment of an Effective Response Force | 5.40 |
| | Integrated Time and Performance Objective Standards | 5.42 |
| CHAPTER 6 | Service Level Objectives | |
| | Introduction | 6.1 |
| | Distributions of Resources | 6.1 |
| | Concentration of Resources | 6.8 |
| | Unit Performance | |
| | Factors that have Affected Response Time | 6.20 |
| | Responding to Change | |
| CHAPTER 7 | Evaluation of Response Reliability | |
| | Introduction | 7.1 |
| | Company Workload | 7.3 |
| | Performance Measurement and Quality Assurance | |
| CHAPTER 8 | Policy Recommendations | |
| | Future Needs, Recommendations and Service Improvement | 8.1 |
| APPENDIX 1 | | A1.1 |
| APPENDIX 2 | | A2.1 |
| GLOSSARY OF | TERMS | |